

# The Australian River Restoration Centre


## TRAINING PROGRAM 2010

Learn how to facilitate the Information and Knowledge Strategy process from the Information and Knowledge Resource Kit <[www.ikrk.rrc.com.au](http://www.ikrk.rrc.com.au)>

We all **use** information and knowledge in our work, but have you ever stopped and thought about how well you and your colleagues are **managing** information and knowledge?

- Is your organisation properly storing its information? Is it secure? Is it organised in a way that makes it accessible? Do people share the information they have in their bookcases or desk drawers?
- Can staff easily access your organisation's information stores so that they can readily respond to issues and stakeholder requests?
- Are staff in your organisation free from information overload?
- Is your organisation aware of the difference between 'information' and 'knowledge'?
- Can staff easily access past work so that the organisation is not constantly re-inventing the wheel?
- Do staff know how to find that elusive knowledge in the 'hidden' web?
- Are you communicating information and knowledge to your stakeholders in the best possible way? Do know if what you are doing is working?
- Are you accessing the best available information and knowledge to use in your decision making?

If you answered "no" to any of these questions, your organisation could be much more effective if it developed and implemented an Information and Knowledge Strategy using the process in the Information and Knowledge Resource Kit <[www.ikrk.rrc.com.au](http://www.ikrk.rrc.com.au)>. See overleaf for more details.



We invite you to become a knowledge leader in your organisation through the training offered by the Australian River Restoration Centre. The Australian River Restoration Centre is a not-for-profit organisation, set up to become a 'knowledge hub' for people working in natural resources management. The Information and Knowledge Strategy training will cover:

- Understanding information and knowledge — what are the differences between them and the different strategies needed to maximise their usefulness.
- Learning about information and knowledge management tools and techniques.
- Developing the personal skills to be able to facilitate the five-stage Information and Knowledge Strategy process from the Information and Knowledge Resource Kit <[www.ikrk.rrc.com.au](http://www.ikrk.rrc.com.au)>.
- Using the special facilitation techniques used in the Information and Knowledge Strategy development process, including 'narrative enquiry' (Stage three of the process) and 'sensemaking' (part of Stage four).
- Building in on-going review and update mechanisms so that your organisation's Information and Knowledge Strategy is dynamic and responsive to changing policy and organisational environments.
- Working with the NRM Navigator and AANRO (Australian Agriculture and Natural Resources Online).
- Linking in with an on-going mentoring and support program through a facilitated community-of-practice and online resources.

The training course will be run on Wednesday 28th and Thursday 29th of April 2010 at University House in Canberra. Dr Siwan Lovett, Ms Nerida Hart and Mr Bruce Boyes will be the trainers and facilitators for this event.

Nerida was formerly the Program Manager of Land & Water Australia's Knowledge for Regional NRM Program, and Bruce led the development of the Information and Knowledge Resource Kit (formerly called the Regional Knowledge Resource Kit).

The cost is \$1500 per participant — which includes accommodation at University House, all meals, dinner on the night of the 28th, take home course materials and on-going mentoring.

For further information and to register for this important event, go to [www.rrc.com.au](http://www.rrc.com.au)



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